

FREQUENTLY ASKED QUESTIONS

Q: Where is Camp Shiawassee located?

• Camp Shiawassee is located in Bancroft on 181 beautiful acres along the Shiawassee River.

Q: Is there a deposit and how much?

• This year, there will be no deposit. However, there will be a cancellation fee and all payment must be made by the Monday before camp in order for your child to attend.

Q: Do I get my money back if I cancel?

• If you cancel before the start of the week you are scheduled to attend, you will be charged a \$25 cancellation fee. The remainder of the amount you paid will be credited to your account. If you cancel your registration after the session starts, there will be no credit given.

Q: Do you offer financial assistance?

• It is our policy that no child is denied the opportunity to attend camp based on their inability to pay. In recent years, financial assistance requests have far outweighed the funds available. Therefore, we are making updates to our financial assistance program. Each family interested in receiving assistance will complete a Camp Shiawassee Financial Assistance Application. Applicants who qualify will receive an email with the details of the percentage they will receive and the number of weeks it can be used. If applicants are looking for additional discounted opportunities for their child, we encourage them to look at our Learning Zone and Boxcar programs. These programs are considered child care and state assistance is available to most people who qualify for our discounted rates.

Q: Can I drop my child off right at Camp Shiawassee?

- We do allow campers to be dropped off and picked up at camp Monday-Wednesday only.
 - Please note that if you drop your child off at camp, you will be expected to pick your child up at camp as well. We have limited seats on the bus and can't always take extra children who did not arrive with us.
- Dropping off on Thursdays and Fridays will need to be determined on daily basis. If we are going on a field trip the bus will not go to camp. If a camper is dropped off on a Lake Day, the parent will still need to plan to pick them up at the YMCA at the end of the day.

Q: Can I pick my own days for the 3-Day option?

- No. Starting this year, the 3-Day option is only for Mondays, Tuesdays, and Wednesdays. This will allow us to better serve all campers
 and parents.
- Q: My child wants to go on the field trip and/or to the lake but we were only going to register for 3-Day camp can you make an exception?
- No, field trips and lake days are strictly available through the 5-Day option this year.

Q: When is the money due?

- Payment is due the Monday before your session of camp begins. If payment is not made, you will be charged a \$20 late fee. If payment is not made by Wednesday, you will forfeit your spot for the week.
- If you are interested in setting up an automatic payment, please let us know.

A 2024 Camp Shiawassee Parent Handbook has been compiled. Please read through it carefully. If you have additional questions, email thermes@shiawasseeymca.org.